



2020 Report - **25**th edition



QUALIFICATIONS/ASSUMPTIONS AND LIMITING CONDITIONS OF THE REPORT

- Oliver Wyman was commissioned by the Syndicat des Régies Internet (SRI) to provide an estimate of the size of the digital advertising market in France for the whole of 2020. This report is mainly intended for the players in the French digital advertising ecosystem (advertising departments, adtechs, agencies, advertisers).
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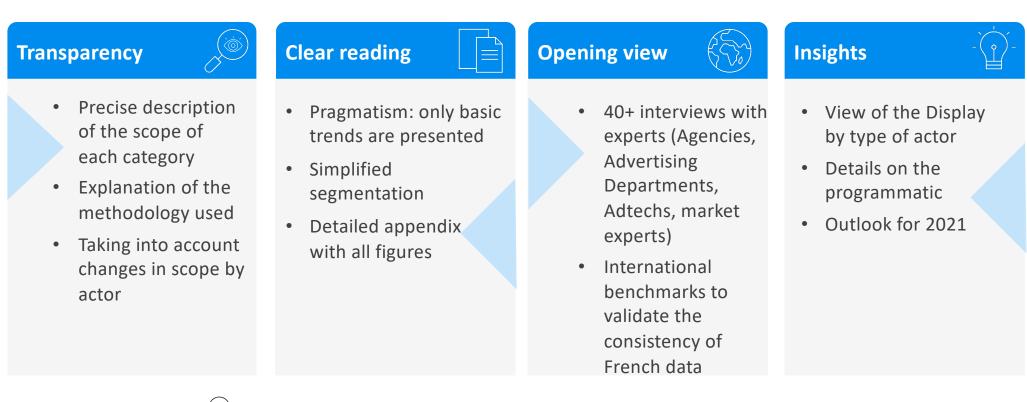


PART I

PHILOSOPHY & SYNTHESIS OF THE RESULTS OF THE OBS



рнісозорну Report **philosophy**



Pages with the symbol $\circle \circle \circl$

Source: Oliver Wyman

SUMMARY OF RESULTS Digital advertising revenues are up slightly by **3%** over **2020**: all levers bounced back in H2 after a difficult H1

Digital advertising marketGrowFrance, revenue in €m, all levers combinedFrence5 867 €m+3%6 066 €mSearchSearch523 110 €m+13%3 521 €mSocialSocial

-8%

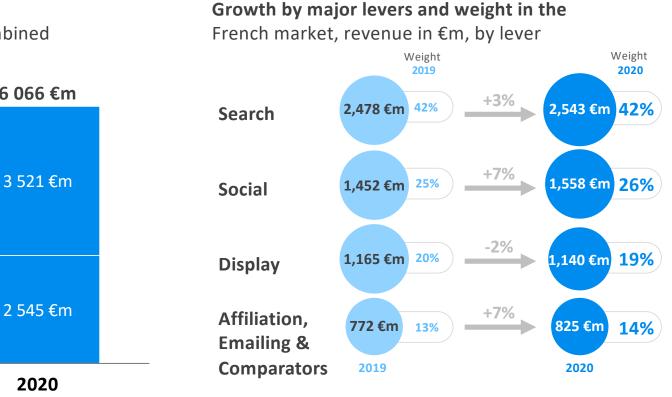
Sources: SRI, UDECAM, interviews conducted between December 2020 and January 2021 with market players, public information, Oliver Wyman analysis

© Oliver Wyman

S1

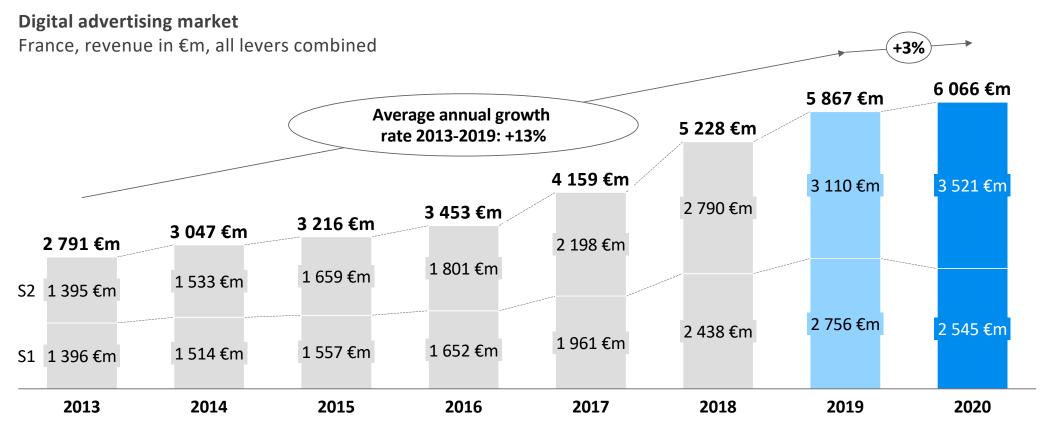
2 756 €m

2019



SUMMARY OF RESULTS

The year **2020** saw a real **slowdown** for the **digital advertising** market, which **has nevertheless managed to remain on the growth track**



Sources: SRI, UDECAM, PWC, Oliver Wyman



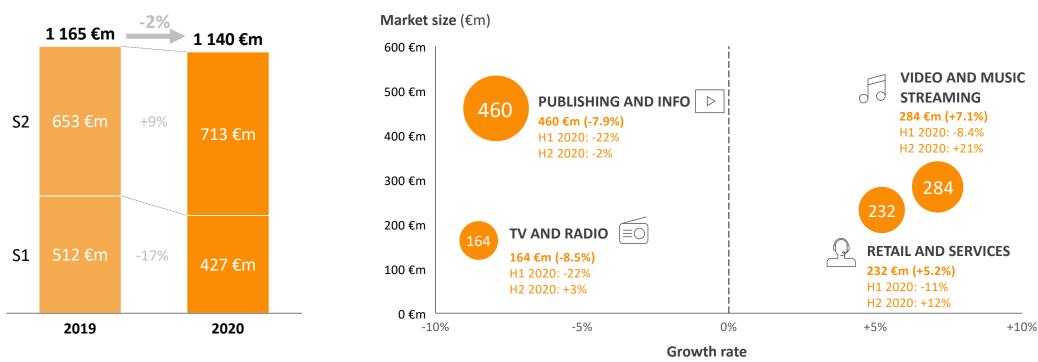
PART II

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2

DISPLAY = 1,140 €m (19% of the market) / Type of actors **DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2** Display ended the year with a decrease (-2%); Display players were impacted in very different ways depending on the nature of their activity

Weight and growth by type of player¹ Display Revenue in €m and growth in 2019 vs. 2020²

Evolution of Display Revenue in €m



1. The player-by-player allocation of Display in each of the 4 categories is developed in the appendix. Changes in the scope have been taken into account for 2019 values. Sources: SRI, interviews carried out from October 2020 to January 2021 with market players, public information, Oliver Wyman analysis

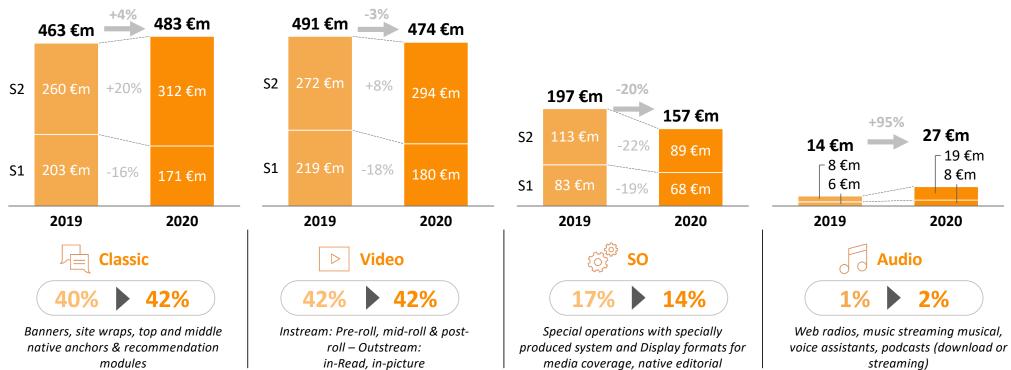
DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2

DISPLAY = 1,140 €m (19% market share) / Formats

Within Display, Classic and Video have caught up for part of H1 while Special Operations (SO) remained impacted

Display segments market shares

Revenue in €m



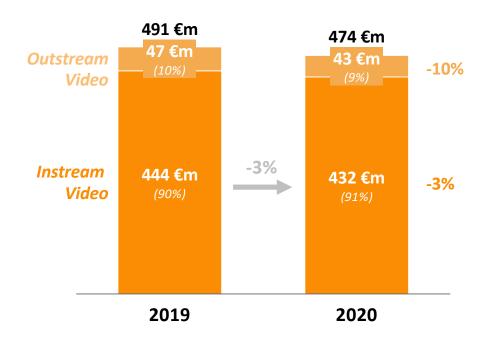
Sources: SRI, UDECAM, interviews conducted between October 2020 and January 2021 with market players, Oliver Wyman analysis

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2

DISPLAY = 1,140 €m (19% market share) / Formats

Video is down (-3%); Instream video held up better thanks to a better H2, while Outstream video declined over the year

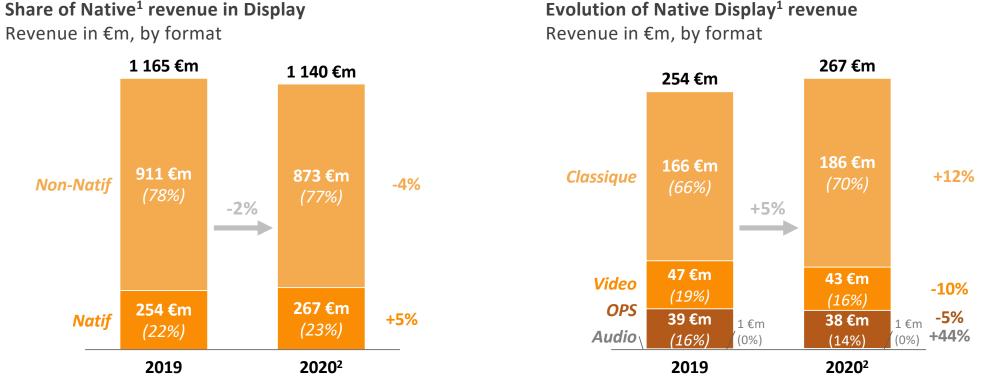
Evolution of Video Display revenue Revenue in €m



Note: Due to rounding to the million, some totals or growth percentages do not add up to the exact sum of their component categories Sources: SRI, UDECAM, interviews conducted between October 2020 and January 2021 with market players, Oliver Wyman analysis © Oliver Wyman

DISPLAY = 1,140 €m (19% market share) / Native

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2 Native is growing (+5%) – the weight of Native within Display stands at 23%



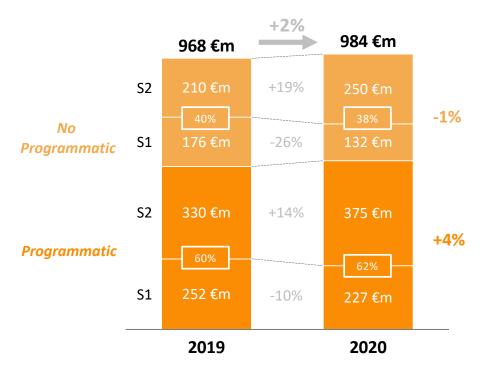
Notes: 1. Including recommendation modules & Native formats (top and middle anchors); 2. Due to rounding to the million, some totals or growth percentages do not add up to the exact sum of their component categories. Sources: SRI, interviews carried out from October 2020 to January 2021 with market players, public information, Oliver Wyman analysis

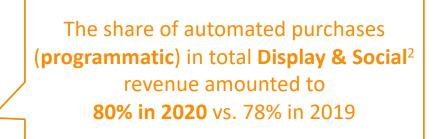
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Evolution of Native Display¹ revenue

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2 Programmatic¹ now represents 61% of Display revenue and has been growing, unlike non-programmatic

Display revenue by buying method excluding SO Revenue in €m, non Programmatic / Programmatic



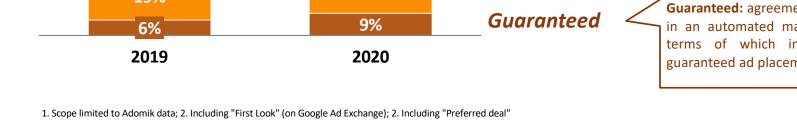


Notes: 1. Inventories sold via an automated link between buyers and sellers (including all automated sales models); 2. Social is 100% programmatic Sources: SRI, UDECAM, interviews conducted between October 2020 and January 2021 with market players, Oliver Wyman analysis © Oliver Wyman

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2

Within programmatic, Guaranteed programmatic confirms its strong momentum while Open Auction remains the overwhelming majority

Programmatic Revenues by buying method In % of revenues, index 100, by type of transaction Adomik scope, not extrapolable to the total market¹



Source: data extracted from the BENCHMARK France programme of the Adomik platform

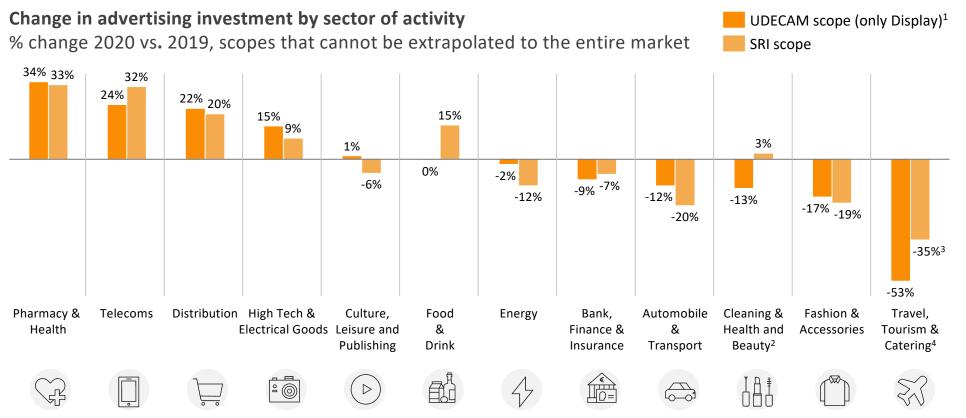
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PROGRAMMATIC DISPLAY = 603 €m

Analysis carried out in collaboration with

Display advertising investment remained **very mixed** over the year as a whole, depending on the **sector of activity**



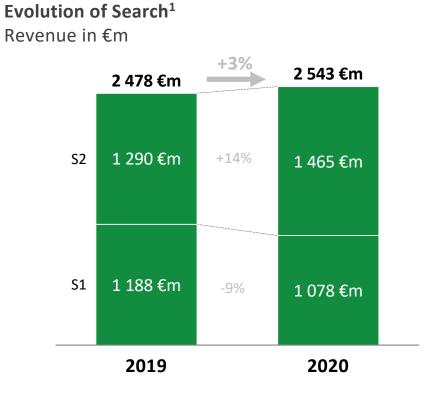
1. Includes only Display advertising investments from the UDECAM scope, but does not include Search and Social investments; 2. The Cleaning part did very well because of the confinement and teleworking, with people at home. On the other hand, Hygiene and Beauty decreased because of lower consumption of products such as make-up, perfume or shaving gels; 3. Catering is not included in this figure; 4. The SRI scope includes only the Travel & Tourism sectors. Sources: SRI, UDECAM, interviews conducted between December 2020 and January 2021 with market players (including Kantar) Oliver Wyman analysis

PART III

SEARCH, SOCIAL & AFFILIATION, EMAILING & COMPARATORS: A YEAR OF GROWTH



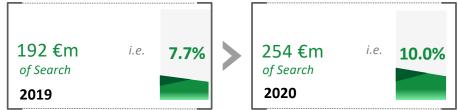
SEARCH: A YEAR OF GROWTH Search is up slightly at +3%



Mobile share still growing % of revenues generated on Mobile



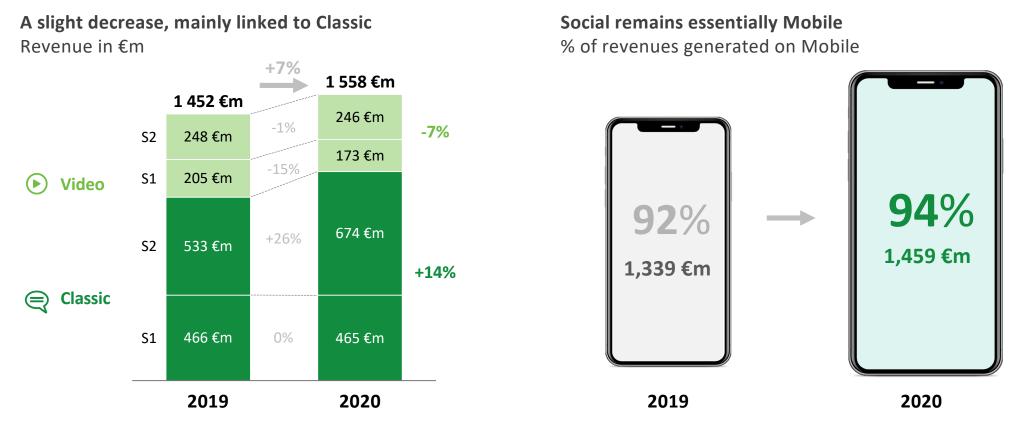
Retail Search² experiencing strong growth (+32%) Revenue in €m, % of Search



Notes: 1. Search figures represent players' revenues after deduction of traffic acquisition costs (TAC); 2. Retail Search includes the marketing of advertising space on the search engines of E-commerce and traditional retail sites. Sources: SRI, UDECAM, interviews conducted between December 2020 and January 2021 with market players, public information, Oliver Wyman analysis

Zoom: SOCIAL = 1,558 €m (26% market share)

SOCIAL: A YEAR OF GROWTH Social ended the year with strong growth of +7%



Sources: SRI, UDECAM, interviews conducted between December 2020 and January 2021 with market players, public information, Oliver Wyman analysis

AFFILIATION, EMAILING & COMPARATORS: A YEAR OF GROWTH The **Affiliation, Emailing and Comparators** levers increased by **7%**, supported by a performance logic

Evolution of Affiliation, Emailing et Comparator levers¹ Revenue in €m

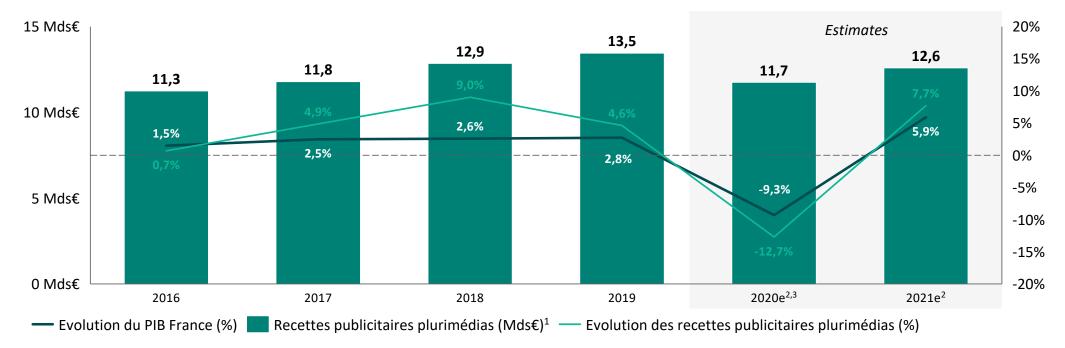


Note: 1. Due to rounding to the million, some totals or percentages of growth do not correspond to the exact sum of the categories that make them up. Sources: CPA, SRI, UDECAM, interviews conducted between December 2020 and January 2021 with market players, public information, Oliver Wyman analysis © Oliver Wyman



OUTLOOK FOR 2021 For a French GDP estimated at **-9.3%** in 2020, multi-media advertising revenues are set to fall by **-12.7%**; 2021 would be higher than 2017

Estimated multi-media advertising revenues for 2020 and 2021 based on a linear regression between French GDP and past multi-media advertising revenues - *update January 2021*

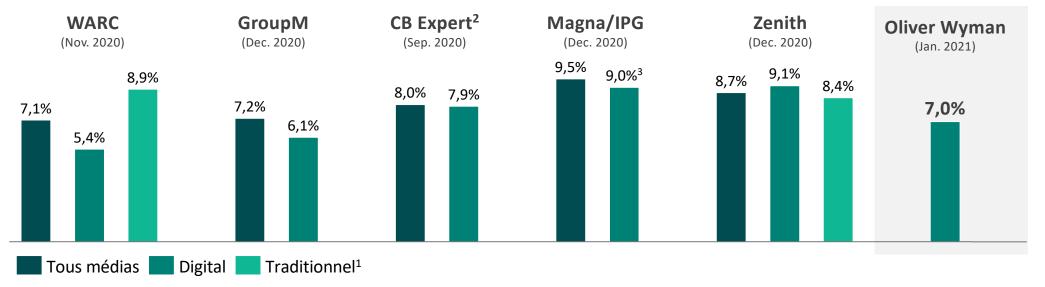


Notes: 1. Total advertising revenues from TV, Radio, Press, Outdoor and Cinema, excluding the Addressable market (directories, unaddressed printed matter, advertising mail), includes figures from the digital advertising market published by SRI; 2. Oliver Wyman forecast; 3. This figure includes a double counting estimated at ~430 €m between the digital revenues accounted for by the different sources; IREP (Media advertising revenues in net value from 2016 to 2019); SRI e-Advertising Observatory from 2016 to 2019; INSEE, national accounts - base 2014; growth forecasts IMF, Government, OFCE, INSEE, OECD, European Commission; Oliver Wyman analysis

OUTLOOK FOR 2021 Oliver Wyman estimates the growth of the **digital advertising market in France** at **+7%** for the whole of **2021**



France, estimate of evolution for 2021 vs. 2020



WARC and IAB forecast a return in 2021 to 2019 investment levels in France -

variable according to the evolution of the health situation (positive signals with the launch of the vaccination)

1. Includes TV, Radio, Press, Outdoor and Cinema; 2. Magna, GroupM and Zenith synthesis; 3. Forecast for June 2020

Note: see in the appendix page with GDP growth by country for comparison

Sources: WARC Global Ad Trends, "State of the industry 2020/21" (November 2020); GroupM, "France End-of-Year Forecast" (December 2020); Magna/IPG MediaBrands, "Magna Advertising forecasts" (updated December 2020); interviews with market players from December 2020 to January 2021; public information; Oliver Wyman analysis

OUTLOOK FOR 2021 Privacy, the technological choices of platforms and the ecological transition will be the structuring topics for 2021

1	Privacy	 Implementation of CNIL recommendations on cookies and tracers from April 1, 2021 Estimated impact: between -30pp and -60pp on the consent rate by the majority of players Main implications: drop in reach, impoverishment of targeting capacities, drop in CPM Solutions envisaged: A/B testing of cookie-walls & consent walls to optimise consent rates, development of "consentless" inventory monetisation solutions Uncertainty about the outcome of the Eprivacy regulation and its impact on cookies and other tracers
2	Technological choices of platforms	 Control of settings by gatekeepers (Google, Apple) via: Direct access to users: web browsers, search engines, application operating systems, device ID Advertising tools Solutions for the future: Privacy Sandbox (Google), Project Rearc (IAB Tech Lab) Discussions in Brussels on the <i>Digital Markets Act</i> (art. 5 & 6) and the <i>Digital Services Act</i> (art. 24, 30, 36) (deadline >18 months)
3	Ecological transition	 Political context around the advertising ecosystem: Citizens' Climate Convention: strong demand to integrate advertising regulation at the heart of climate issues Climate bill (Pompili law) presented to the Council of Ministers in February Eco-responsibility, a strategic issue for the market: Advertisers: a priority commitment to products, services and their communication, mobilising the entire value chain Agencies/AdTechs/Advertising Departments: the need to work together on common standards, particularly on measuring the carbon footprint of campaigns

These subjects are a major source of uncertainty for players in the digital advertising ecosystem



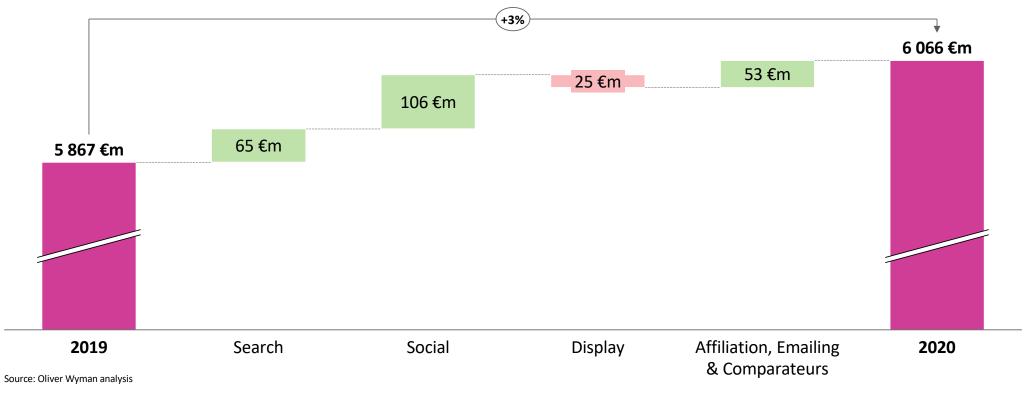
SUMMARY OF KEY FIGURES Social and **Search** account for **78%** of the digital advertising market excluding Affiliation, Emailing & Comparators

- 2020 was a very atypical year for the French digital advertising market with very distinct dynamics: a very good start to the year until mid-March, a strong decline in April-May, an upturn in the summer and a clear recovery in the last four months
- For 2020 as a whole, **digital advertising revenues** are up **3%**; the **loss of income** due to the health crisis **would be** ~**€0.5 billion** if the growth dynamic (estimated between 10% and 13%) had been the same as in previous years
- The levers experienced different dynamics in 2020:
 - **Social** (+7%) confirmed its solid resilience in the face of the crisis
 - Search (+3%) ended the year with growth driven by Retail Search
 - Display (-2%) suffered a lot, especially the Video part outside Youtube; within the Display, programmatics performed well in a search for performance
 - The gap between the trio formed by Google, Facebook and Amazon vs. the rest of the market was confirmed over the year as a whole
- For the year **2021**:
 - The 2021 GDP forecast suggests that the French economy could rebound more strongly than its European neighbours
 - Oliver Wyman estimates that the digital advertising market in France will grow by 7% over the entire year 2021 and anticipates a French digital advertising market of €6.5 billion
 - E-commerce is expected to be the central topic of all digital communication strategies
 - Regulatory changes are a major concern for players in the digital advertising ecosystem
 - Advertising accountability initiatives are expected the Digital Ad Trust label was a first expression of this. In this respect, the agencies are
 reporting higher figures for 2020 for the label, both direct and programmatic.

SUMMARY OF KEY FIGURES Social and Search ended 2020 in growth while Display was negatively impacted

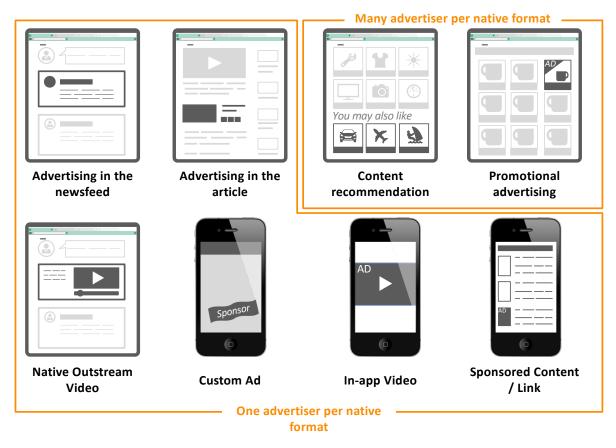
Digital advertising market

France, revenue in €m





How do we define Native advertising ?



Native advertising refers to a type of advertising that by its form, location and content resembles and strongly integrates with editorial content, ecommerce and UGC¹ of the support site which disseminates it. Social is therefore by nature Native

Note: 1. User-generated content Sources: E-Marketer, Oliver Wyman analysis

APPENDICES Our segmentation of Digital Advertising market

	Format	Examples of players (non-exhaustive list)
Social	Classic	Facebook (including Instagram), Twitter, LinkedIn, Pinterest, Twitch, etc.
	Video	Facebook (including Instagram), Twitter, Snapchat, LinkedIn, Tik Tok, etc.
Display	Classic	SRI agencies, Retail media, native players, Webedia, Unify, etc.
	Instream Video	SRI agencies, YouTube, Digiteka, etc.
	Outstream Video	SRI agencies, Teads, Amazon, etc.
	Audio	SRI Agencies, Deezer, Spotify, etc.
	SO	SRI Agencies, Webedia, Veepee, Konbini, Amazon, etc.
Search	Classic	Google, Bing, Qwant
	Retail Search	SRI Agencies, Amazon, Carrefour, Fnac Darty, etc.
Affiliation,	Affiliation	CPA (including Awin, CJ Affiliate, Companeo, Effinity, Kwanko, Rakuten, TimeOne, Tradedoubler, Tradetracker)
Emailing &	Emailing	SRI Agencies, CPA (including Caloga, Cardata, Darwin, Numberly, Tagada Media, Web Rivage)
Comparators	Comparators	CPA (including Companeo, Devis+, Devisprox, Dolead, Infopro Digital, Marketshot)
Methodolog		2 3 4
	SRI official rev	venues Udecam official revenues ~40 qualitative Public data

Note: SRI members: Planet Media, 20 Minutes, 366, 3W.relevanC Amaury Media, Boursorama, CANAL+ Brand Solutions, Carrefour Media, CMI Media, DriveMedia, France Télévisions Publicité, GMC Media, Lagardère Publicité News, Leboncoin, M Publicité, M6 Publicité, MEDIA.figaro, meltygroup, Reworld MediaConnect, Next Media Solutions, NRJ Global, Verizon Media, Orange Advertising, Prisma Media Solutions, SeLoger, Solocal, Les Echos Le Parisien Médias, TF1 Pub Sources: SRI, interviews conducted between October 2020 and January 2021 with market players, Oliver Wyman analysis © Oliver Wyman

& quantitatifs interviews

APPENDICES Estimated total revenues, Social & Search in 2019 and 2020

Evolution of revenue by lever

Revenue in €m

Revenue by lever (€m)	2019	2020	% change
Search	2477.8	2,543.0	+2.6%
Social	1452.1	1,558.4	+7.3%
Display	1165.0	1,140.1	-2.1%
Affiliation, Emailing & Comparators	771.8	824.7	+6.9%
Total	5,866.7	6,066.3	+3.4%

Evolution of <u>Search</u> revenue by type

Revenue in €m

Search revenue by type (€m)	2019	2020	% change
Classic Search Revenue	2286.1	2,289.3	+0.1%
Classic Search Mobile	1469.7	1,552.1	+5.6%
Classic Search Desktop	816.4	737.2	-9.7%
Search Retail Revenue	191.7	253.8	+32.4%
Search Retail Mobile	80.4	130.9	+62.9%
Search Retail Desktop	111.3	122.8	+10.4%
Total Search	2477.8	2453.0	+2.6%

Note: the figures presented in the heart of the document are rounded to the nearest million

© Oliver Wyman

Evolution of <u>Social</u> **revenue by format** Revenue in €m

Social revenue per format (€m)	2019	2020	% change
Classic revenue	999.5	1139.3	+14.0%
Classic Mobile	917.4	1063.4	+15.9%
Classic Desktop	82.2	75.9	-7.6%
Video revenue (€m)	452.5	419.1	-7.4%
Outstream Video	439.6	398.0	-9.5%
Outstream Mobile	410.1	376.0	-8.3%
Outstream Desktop	29.5	22.1	-25.2%
Instream Video	12.9	21.1	+63.3%
Instream Mobile	11.8	19.4	+64.0%
Instream Desktop	1.1	1.7	+55.5%
Total Social	1452.1	1,558.4	+7.3%

APPENDICES Estimated Display & Affiliate, Emailing & Comparator revenues in 2019 and 2020

Evolution of <u>Display</u> Video revenue Revenue in €m

Revenues by format (€m)	2019	2020	% change
Video revenue	491.2	474.1	-3.5%
Instream Video	443.8	431.6	-2.7%
Instream Mobile	246.6	246.2	-0.1%
o/w Programmatic	214.8	213.6	-0.5%
o/w non Programmatic	31.8	32.6	2.6%
Instream Desktop	132.5	124.0	-6.4%
o/w Programmatic	89.5	89.4	-0.1%
o/w non Programmatic	43.0	34.6	-19.7%
Instream IPTV	64.8	61.4	-5.2%
o/w Programmatic	14.4	12.8	-10.7%
o/w non Programmatic	50.4	48.6	-3.6%
Outstream Video	47.4	42.5	-10.3%
Outstream Mobile	31.6	30.2	-4.4%
o/w Programmatic	17.8	20.0	12.7%
o/w non Programmatic	13.8	10.2	-26.2%
Outstream Desktop	15.8	12.3	-22.3%
o/w Programmatic	7.9	7.8	-1.8%
o/w non Programmatic	7.9	4.5	-42.8%

1. Including Native

Note: the figures presented in the heart of the document are rounded to the nearest million.

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Evolution of <u>Display</u> Classic, SOs, Audio revenue Revenue in €m

Revenues by format (€m)	2019	2020	% change
Classic revenue ¹	463.2	482.6	+4.2%
Classic Mobile	192.7	234.4	+21.7%
o/w Programmatic	102.4	123.3	+20.4%
o/w non Programmatic	90.2	111.1	+23.2%
Classic Desktop	270.6	248.2	-8.3%
o/w Programmatic	134.9	128.6	-4.7%
o/w non Programmatic	135.7	119.6	-11.9%
SO revenue	196.8	156.5	-20.5%
o/w Programmatic	0.0	0.9	-46.4%
o/w non Programmatic	196.8	155.6	-20.9%
Audio revenue	13.8	26.9	+95.0%
o/w Programmatic	1.1	6.0	+462.3%
o/w non Programmatic	12.7	20.8	+64.0%

Evolution of Affiliation, Emailing & Comparator revenue Revenue in €m

Revenue by lever (€m)	2019	2020	% change
Affiliation	276.6	297.7	+7.7%
Emailing	144.7	148.0	+2.3%
Comparators	350.5	379.0	+8.1%
Total	771.8	824.7	+6.9%

APPENDICES Segmentation of **Display** by **type of player**

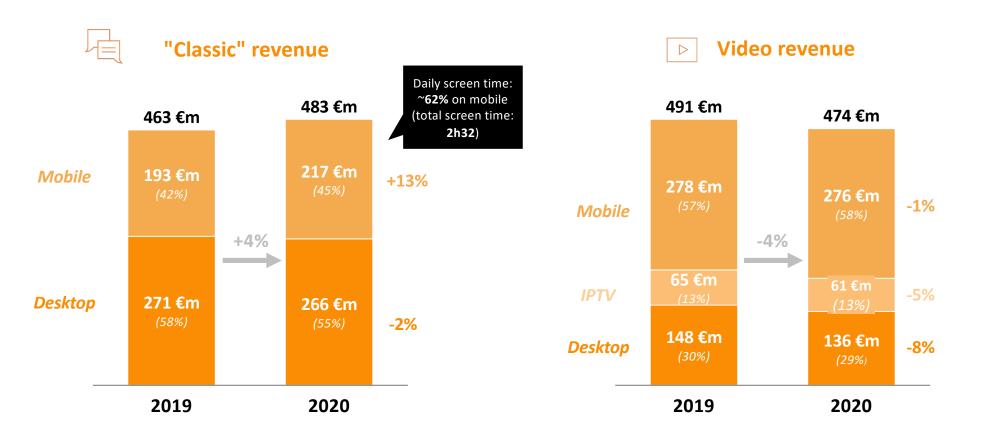
Retail & services	Publishing & News	TV & Radio	Video and music streaming
 Amazon, Carrefour Media, Drive Media, Fnac Darty, Le Bon Coin, Se Loger, Solocal, Veepee, 3W.relevanC, etc. 	Amaury Média, Boursorama, CMI Pub, GMC, Konbini, Lagardère News, M6 (sites pureplayers), M Publicité, Media.Figaro, Meltygroup, Next Media Solutions, Orange Advertising, Prisma Média Solutions, Reworld Media Connect, Les Echos Le Parisien, Unify, Verizon Media (Yahoo & MSN), Vice, Webedia, 20 Minutes, 366, etc.	 Canal + Brand Solutions, France Télévisions Publicité, Lagardère News, M6 (replay), Next Media Solutions, NRJ Global, TF1 Pub etc. 	 Dailymotion, Deezer, Spotify, Target Spot, YouTube, etc.

Sources: SRI, interviews carried out from October 2020 to January 2021 with market players, public information, Oliver Wyman analysis

DISPLAY: A DECLINE MITIGATED BY A RECOVERY IN H2

DISPLAY = 1,140 €m (19% market share) / Devices

Mobile accounts for **52% of Classic Display and Video** combined and its share is increasing in line with an increase in uses



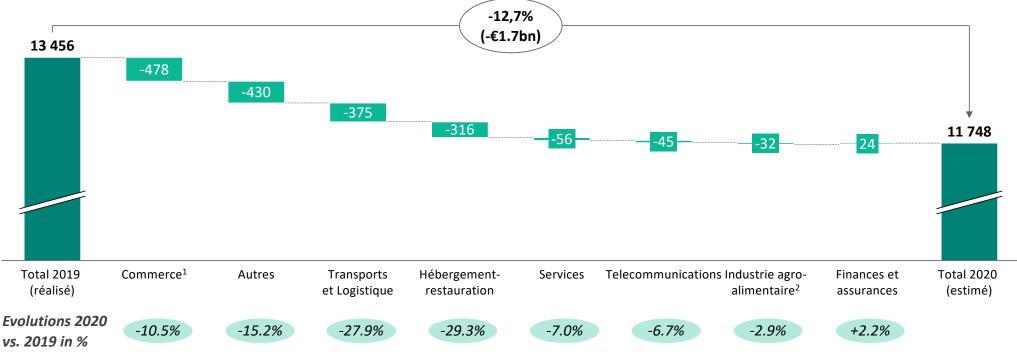
Sources: SRI, UDECAM, interviews carried out from December 2020 to January 2021 with market players, Médiamétrie and Médiamétrie//NetRatings, Global Internet Audience, base 2 years and more, November 2020, Oliver Wyman analysis

BALANCE SHEET 2020

A decline in the **total advertising market of -12.7%** is anticipated; the Transport Equipment and Accommodation & Food sectors will be the most affected

Evolution of multimedia advertising revenues in France between 2019 and 2020 by sector

Evolutions 2020 vs. 2019 in €m - *updated January 2021*



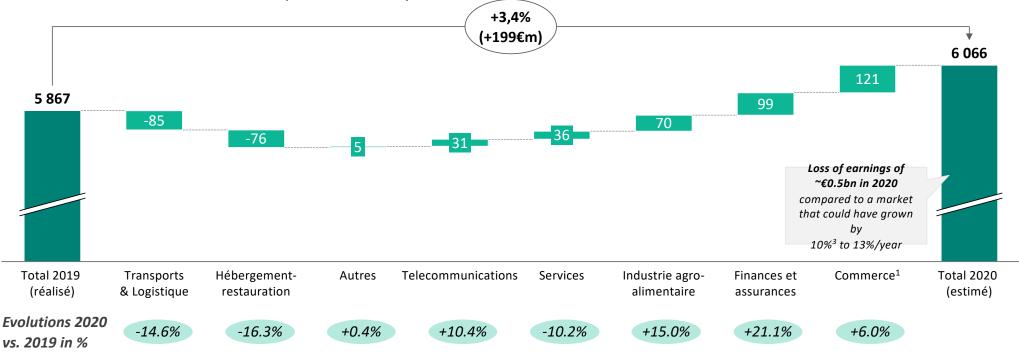
Notes: 1. Commerce includes Retail, Culture & Leisure, Beauty and Fashion; 2. Others includes Industries (coking and refining, capital goods, construction, other industries, energy / water / waste), Agriculture and transport and storage services according to INSEE segmentation

Sources: Net media advertising revenues (2019), IREP; SRI e-Pub Observatory (2019); "Covid - The sectoral contagion of the real economy - MAJ of May 27, 2020" Xerfi, INSEE; growth forecasts IMF, Government, OFCE, INSEE, OECD, European Commission; "Total Media Ad Spending Share in France, by Industry, 2018" e-Marketer; Oliver Wyman analysis

Digital advertising revenues are expected to grow by **3.4%** for the whole of 2020, with contrasting impacts depending on the sector

Evolution of digital advertising revenues in France between 2019 and 2020 by sector

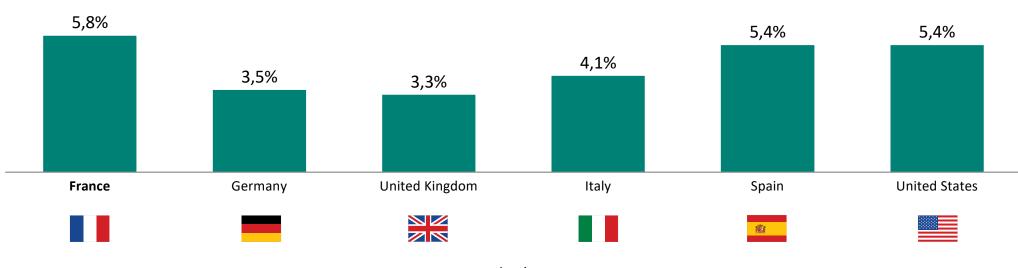
Evolutions 2020 vs. 2019 in €m - updated January 2021



Notes: 1. Commerce includes Retail, Culture & Leisure, Beauty and Fashion; 2. Others includes Industries (coking and refining, capital goods, construction, other industries, energy / water / waste), Agriculture and transport and storage services according to INSEE segmentation; 3. 10% taking into account a deceleration in market growth compared to previous years.

Sources: Net media advertising revenues (2019), IREP; SRI e-Pub Observatory (2019); "Covid - The sectoral contagion of the real economy - MAJ of May 27, 2020" Xerfi, INSEE; growth forecasts IMF, Government, OFCE, INSEE, OECD, European Commission; "Total Media Ad Spending Share in France, by Industry, 2018" e-Marketer; Oliver Wyman analysis

OUTLOOK FOR 2021 The 2021 forecasts suggest that the **French economy** could **rebound more strongly than its European neighbours**



%, 2021e vs. 2020

Evolution of GDP

- Current forecasts suggest a weaker rebound in advertising investment in France despite a relatively stronger take-off of the French economy
- The evolution of the "3rd wave" according to the European countries is likely to strongly impact the recovery in Europe

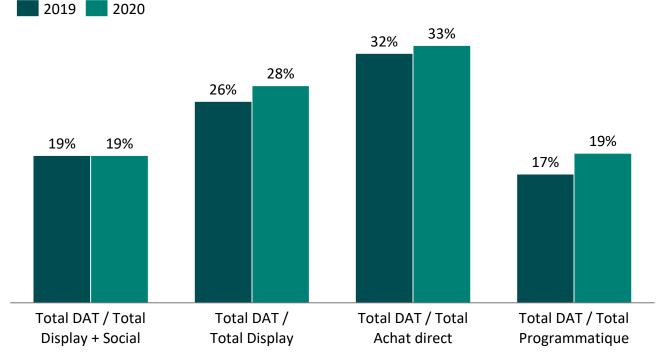
Note: Real GDP for European countries, nominal GDP for the United States

Sources: European Commission ("Autumn 2020 Economic Forecast: Rebound interrupted as resurgence of pandemic deepens uncertainty") (November 2020), public information, Oliver Wyman analysis

The market share of Digital Ad Trust (DAT) labelled sites has increased in 2020 on Display, both in direct purchases and in programmatic

Market share of DAT-labelled sites

%, 2019 and 2020 data





- In 2020, the market share of DATlabelled sites has increased slightly in terms of investment in Display and Display + Social combined
- The market share of DAT-labelled sites fell slightly on direct investments but rose sharply (+10%) on programmatic investments

Source: UDECAM

Contacts

CLIVER WYMAN

Emmanuel Amiot

Partner Communication, Media and Technology emmanuel.amiot@oliverwyman.com



Hélène Chartier Managing Director hchartier@sri-france.org



Françoise Chambre General Delegate Françoise.chambre@udecam.fr

Bruno Despujol

Partner Pricing, Sales & Marketing bruno.despujol@oliverwyman.com Myriam Waquet Communication & PR mdechassey@sri-france.org